

# A Mother's Open Letter:

MY EXPERIENCE WITH THE PENNSYLVANIA HEALTH LAW PROJECT

Dear PHLP Supporter:

My name is Rachel Tyson, and I have a son named Abel who has numerous disabilities. As Abel's health has grown increasingly fragile over the years, our family has come to depend heavily on the support of nursing services made available to Abel through Medical Assistance. Out of the blue, we received notice that Abel's insurance company was reducing his nursing hours. Abel's nursing agency recommended that I call the Pennsylvania Health Law Project (PHLP).



To put it simply, PHLP was a godsend. Our attorney understood the system and the issues, and she cared about my family. She guided me through the appeal, making sure that I was well prepared. PHLP's legal assistance paid off in spades. Not only did the insurer reverse their original decision—they awarded Abel even more nursing hours than he had before!

My experience with PHLP has been nothing but positive. I am grateful beyond my power of expression that PHLP exists for families whose lives are already complicated. The work of PHLP matters, profoundly and demonstrably. If you are a PHLP supporter, I humbly thank you. If you are a family struggling to be heard by your insurance plan, I encourage you to reach out to PHLP today—you don't have to fight this battle on your own.

Very truly yours,

*Rachel Tyson*

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