# PENNSYLVANIA Health Law PROJECT

## 2020 MEDICAL ASSISTANCE WEBINAR SERIES

HOSTED BY THE PENNSYLVANIA HEALTH LAW PROJECT

The Pennsylvania
Health Law Project is
a 501(c)3 nonprofit
organization.

### UPCOMING WEBINARS IN THIS SERIES: Dates TBD

- Medical Necessity
   Documentation for
   Skilled Nursing and
   Home Health Aide
   (Part 1)
- Medical Necessity
   Documentation for
   Skilled Nursing and
   Home Health Aide
   (Part 2)

Helping People in Need Get the Healthcare They Deserve







Helpline: 800-274-3258 www.phlp.org

#### APPEALING SKILLED NURSING & HOME HEALTH AIDE SERVICE DENIALS:

MA GRIEVANCES & FAIR HEARINGS



#### **RESCHEDULED:**

Thursday, July 23, 2020 10:00 am - 11:30 am

#### **CLICK HERE TO REGISTER**

When a Medical Assistance plan (MA-MCO) denies medically necessary services like Skilled Nursing or Home Health Aide, clients have a legal right to challenge that decision by filing an appeal. *Families are not always aware of these rights, or how to exercise them!* In this webinar, we will cover the following topics:

- Overview of the various types of appeal levels (i.e. Grievance, External Review, and Fair Hearing);
- When and how to file each appeal;
- How to fast-track an appeal in an urgent situation;
- Review of recent changes to the appeal process;
- Legal protections ensuring current services remain in place during an appeal; and
- Referring patients to PHLP for free legal help with appeals



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